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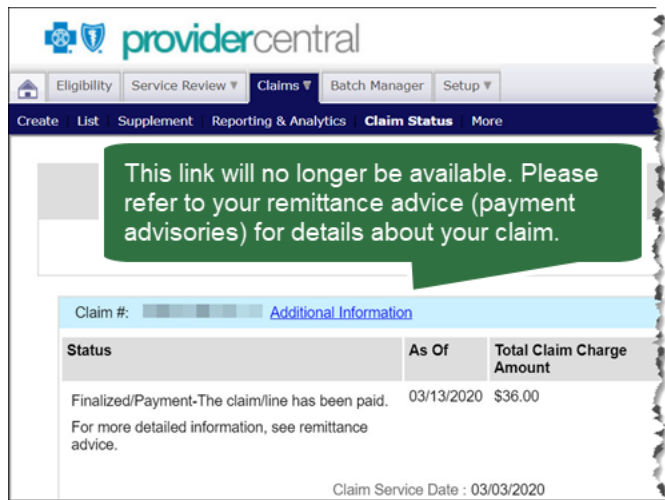
Change coming to Online Services link

April 22, 2020

This article is for medical providers who use Online Services

Online Services (Change Healthcare) is updating its claim status functionality in the next few weeks. The "Additional Information" link will no longer be available (see image below).

You'll still be able to get information about claims we've processed by viewing your payment advisories (Provider Detail Advisory and Provider Payment Advisory) in Payspan.



Resources

[Video on how to research payment advisories in Payspan](#)

[Claim submission information](#)

[Payspan quick start guide](#)

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