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## Member costs waived for inpatient COVID-19 services

April 7, 2020

This article is for acute care hospitals

We are waiving member cost share (copayments, deductible, co-insurance) for medically necessary **inpatient acute care hospital services** when the claim includes a diagnosis of COVID-19. This will apply to in- and out-of-network services received at an acute care hospital.

It does not include care received at chronic care and long-term acute care hospitals, psychiatric facilities, rehabilitation hospitals, skilled nursing facilities, and substance use disorder facilities.

This policy will be retroactive to March 6, 2020 and will be in effect for the duration of the Massachusetts COVID-19 public health emergency. It applies to Blue Cross Blue Shield of Massachusetts members<sup>1</sup> in the following plans:

- Commercial HMO/POS and PPO (fully insured accounts)
- Federal Employee Program
- Indemnity
- Medex
- Medicare Advantage

Note: Employers who are self-insured may choose not to offer waived cost share for their employees. When the claim processes and you receive your Provider Detail Advisory, you'll know whether the member has a cost to collect.

### Questions

If you have questions, please contact Network Management and Credentialing Services at **1-800-316-BLUE (2583)**.

1. Blue Plan members receiving care in Massachusetts are covered according to their Home plan's benefits and coverage.

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