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"Spring cleaning" for Provider Central user access

April 29, 2020

This article is for Provider Central account administrators and users

We're doing some spring cleaning of Provider Central users that will extend into year-round maintenance. That means we will start routinely deactivating users who haven't logged in within the previous twelve (12) months. This will help us have accurate lists of users. Starting on June 5, 2020:

- We will send emails each month to "inactive" users notifying them that we will deactivate their account since they haven't logged in.
- To avoid deactivation, all they need to do is log in within three (3) days of receiving our email.

What should Provider Central administrators do?

As the administrator, please continue to update and maintain all users under your organization's account. Although we're implementing this automated "clean up" process, you are still the best person to manage the users on your account. Please help us remove users who should no longer have access to your organization's account on Provider Central.

We thank you for being a Provider Central administrator!

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