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COVID-19: Resuming provider audits and claim reviews

July 14, 2020

This article is for all providers caring for our members

On April 8, 2020, we notified you that we were pausing the following activities for 60 days or until the end of the public health emergency, whichever came first. Effective immediately we will resume these activities:

- Retrospective provider audits for:
 - Professional providers
 - Inpatient and outpatient facilities
- Prepayment reviews for forensic claims
- Any other claim recovery activities

Questions?

Call Network Management and Credentialing Services at **1-800-316-BLUE (2583)**.

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