

FEP members now eligible for Advanced Illness Support program

September 27, 2019

You may now enroll Federal Employee Program (FEP) members into our home-based advanced illness care pilot program. This program aims to improve care for our members who have an advanced disease, disorder, or condition. We urge you to consider referring any Blue Cross of Massachusetts members – except those in Medicare Advantage, Indemnity, HMO Blue Essential, and Harvard and MIT plans.

Benefits of referring your patients

Similar programs studied have shown that home-based care for patients with advanced illness:

- Increases quality of life and satisfaction with care for patients and their families
- Allows members to be cared for at home, where appropriate, instead of in an inpatient or hospital emergency department.

Please review our [Referring Provider fact sheet](#) for more information about member eligibility and referrals.

Enrolled members will benefit from:

- In-home visits from an interdisciplinary care team including physicians, nurses, social workers, and spiritual care providers
- 24/7 access to home urgent care visits
- Telephone access for symptom advice and concerns
- Caregiver support and respite
- Case management
- Advanced care planning.

The participating agencies will coordinate care with you and keep you informed about changes in your patient's status.

Cost

- For **commercial members**, copays, co-insurance, and deductible rates apply to this program pilot and will be billed as a single specialty medical care visit for each month of services.
- For **Federal Employee Program** members, there is no cost.

Service area

We've partnered with agencies serving most areas of the state to provide these services to our members. There is currently **no** coverage in Franklin and Berkshire Counties, Cape Cod and the Islands, or the towns of Athol, Chesterfield, Goshen, Plainfield, Royalston, and Williamsburg.

MPC_041118-2P-12



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