

## Register for one of our dental office staff seminars

September 5, 2019

For dentists, oral and maxillofacial surgeons, and their office staff

We invite you to register for one of our fall seminars we offer to help you understand and improve the way you do business with us. *This year, in addition to our seminars for dental office staff, we will hold separate seminars exclusively for oral and maxillofacial surgeon office staff.* If your practice employs an oral surgeon or performs oral surgery services in your office, we recommend that you attend one of our seminars with specific content for oral and maxillofacial surgery.

### Seminars for dental office staff

Attendees at these sessions will learn how to:

- Access and understand your electronic payments using Payspan
- Make the best use of your time by using our provider technologies
- Provide additional covered services to members with stroke and Sjogren's syndrome through our Enhanced Dental Benefits program
- Serve members in our National GRID Plus Network
- Ensure that your claims, including those involving coordination of benefits, process quickly
- Use our Provider Central website to answer questions about fees and time limitations
- Keep your office information up-to-date in our member directory.

Date	Time	Location
Tuesday, October 8, 2019	10 a.m. - 12 p.m.	25 Technology Place 4th floor, rooms 4144 & 4145 Hingham, MA 02043
Thursday, October 10, 2019	2 p.m. - 4 p.m.  (The 10 a.m. session is filled.)	Santander Bank Building 446 Main Street, 4th floor Worcester, MA 01608
Thursday, October 17, 2019	2 p.m. - 4 p.m.  (The 10 a.m. session is filled.)	1 Enterprise Drive 7th Floor, room 7B Quincy, MA 02171

### Seminars for oral and maxillofacial surgeon office staff

Because we know that your needs differ from those of dental-only practices, we'll provide specific tips to help you learn how to:

- Ensure your medical/dental claims, such as those for impacted wisdom teeth, process accurately without rejecting
- Access and understand your electronic payments using Payspan
- Serve and bill for members of our Blue Card program
- Understand what services require referrals and authorizations
- Make the best use of your time by using our provider technologies
- Find answers to questions about fees and time limitations
- Identify common coding occurrences using Clear Claim Connection
- Keep your office information up-to-date in our member directory.

Date	Time	Location
Tuesday, October 1, 2019	10 a.m. - 12 p.m.	1 Enterprise Drive 7th floor, room 7B Quincy, MA 02171

Thursday, October 3, 2019	10 a.m. - 12 p.m.	Santander Bank Building 446 Main Street, 4th floor Worcester, MA 01608
Tuesday, October 22, 2019	10 a.m. - 12 p.m.	25 Technology Place 4th floor, rooms 4144 & 4145 Hingham, MA 02043

#### How to register

1. **Web:** [Register for a dental seminar](#)
2. **Email:** [dentalnetworkrequests@bcbsma.com](mailto:dentalnetworkrequests@bcbsma.com)

When you register by email or fax, be sure to include:

- Names of people attending and email addresses for each
- Office name and NPI
- Practice address
- Practice phone number
- Seminar date and location you will attend

#### Questions?

If you have any questions, please contact your Dental Network Manager at **1-800-882-1178, Option 4.**

We look forward to seeing you at one of our seminars.

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