

Find a Doctor & Estimate Costs

Getting the Most from Find a Doctor and Estimate Costs

When you're looking for a good doctor, dentist, hospital, or other healthcare providers, and need to find out how much a procedure is going to cost, it's important to get all the right information. That's why our Find a Doctor and Estimate Costs tool helps you conduct easy searches, and provides you with useful information, so you can make the best decision.

Please note: Cost estimates can only be accessed by logging into your MyBlue account first, and are not available for members with Indemnity or Medicare plans.

Using this tool is simple. We've broken down the information into four step-by-step chapters for your convenience:

Part I—Conducting a Search

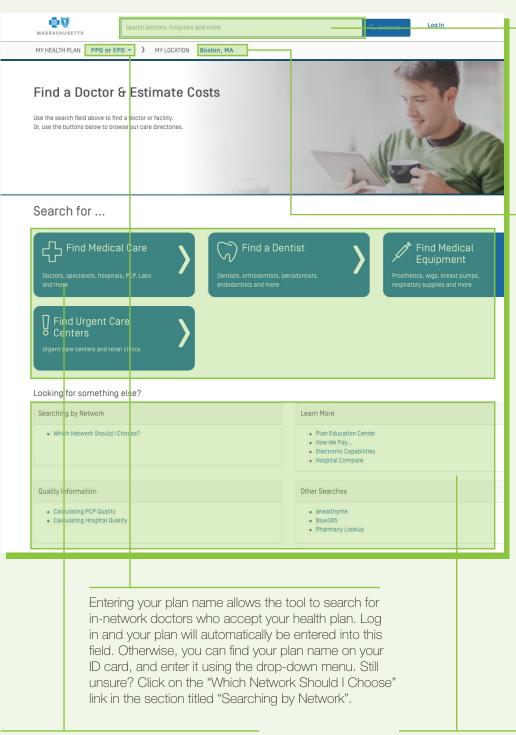
Part II—How to Use the Provider Search Results Page

Part III—Understanding the Provider Detail Page

Part IV—Searching for Cost Estimates



Part I—Conducting a Search



Type the name of a doctor, dentist, hospital, key words, type of procedure, or any kind of specialty to begin your search. Then choose what you're looking for from the drop-down menu.

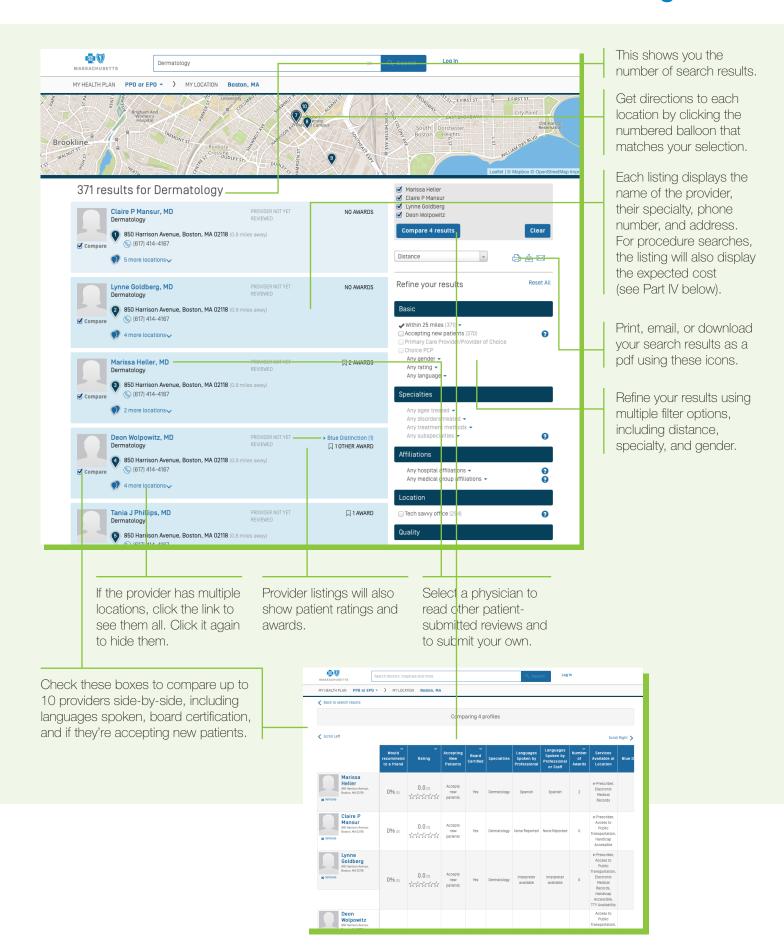
Your current location will always appear first. If you do not change the location before entering a search, your results will be based on your current location. If you wish to search another area, simply type in the city, town, or zip code to search that location.

For a guided search, click one of these tile options. Each tile will walk you through a step-by-step process until you find exactly what you're looking for.

Note: You will only see the "Find Medical Cost" tile if you are logged into your MyBlue account and have access to cost estimates.

Use the "Looking for something else?" section to learn about choosing your network and how quality information is calculated, along with access to our Plan Education Center and ahealthyme. You can also search for pharmacies, deals and discounts, and more.

Part II—How to Use the Provider Search Results Page



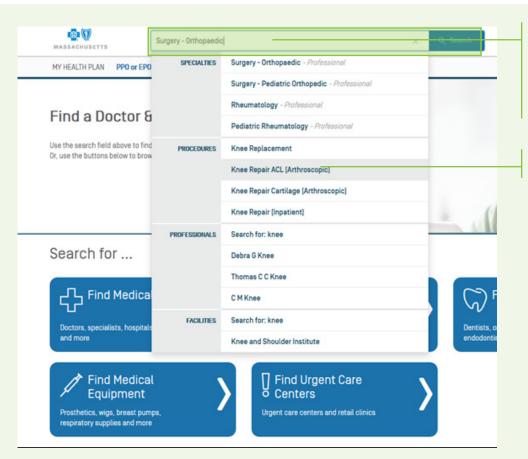
Part III—Understanding the Provider Detail Page

The provider's detail page gives you more details about the provider, such as which networks they accept, languages spoken, education, location amenities (for example, handicap accessible, electronic medical records), and affiliations.



Part IV—Searching for Cost Estimates

Blue Cross members can search over 1,600 common medical procedures, getting accurate cost estimates to help guide their decision-making process. Our PPO members can perform nationwide searches, while HMO members can search for cost estimates in Massachusetts.



In the search box located at the top of your screen, enter the name of the procedure, or the area of your body that needs care. You can also use the "Find a Medical Cost" tile for a guided search.

Select the service you are looking for from the drop-down menu.

Once you make a selection, the search results will auto-populate based on the location of the device you're using, unless you update the location before entering a search or making a selection.

You may change your location from the results page, if necessary.

Understanding Your Search Results



1. The provider's estimated average cost charged for the procedure you selected will be available. You will also see relevant provider information, including address and phone number. Click the provider's name to get an estimate of potential costs for the service selected.



2. By clicking on the provider's name in the list of search results, you can view your anticipated deductible and out-of-pocket maximum amounts based on your specific benefits.



3. Get directions to each provider's location by clicking the numbered balloon on the map that matches your selected location.



4. To further refine your search results, use the available filter options.



5. You can compare up to 10 providers, side-by-side.

Understanding the Provider Detail Page



1. View your expected costs for the selected procedure.



2. Review information on the selected provider's quality of care, when available.



3. See additional information, including provider specialty, networks accepted, and a link to view your benefits.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Services at the number on your ID Card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).

