



Prior Authorization for High-Tech Radiology and Sleep Management Services

At Blue Cross Blue Shield of Massachusetts, we're always working to protect your ability to get high-quality, affordable health care. Our high-tech radiology and sleep management programs ensure that you receive the best possible care at a reasonable cost when these services are needed.

How do these programs affect me?

The high tech radiology management program helps your clinician provide clinically appropriate, high quality imaging when medically necessary.

Our sleep management program ensures that you receive testing of Obstructive Sleep Apnea (OSA), in the most appropriate setting—in your home or in a sleep lab when medically necessary. If your test confirms a diagnosis of OSA, our program ensures that you receive the appropriate Sleep Therapy Medical Equipment to treat your condition on an ongoing basis.

To ensure that you receive the most clinically appropriate services when needed, we require your clinician to request prior authorization for the following high-tech radiology and sleep management services:

High-Tech Radiology

- CT
- MRI
- PET Scan
- Nuclear Cardiac Studies

Sleep Management

- Home or in-lab testing for Obstructive Sleep Apnea (OSA)
- Custom made oral appliances for treatment of OSA
- Durable Medical Equipment for treatment of OSA

Prior authorization is NOT required when you receive services in the emergency department, when you're an inpatient or in observation status at a medical facility for care, or when services are performed as part of outpatient surgery.

Questions?

If you have any questions, please call Member Service at the number on the front of your ID card. We're always happy to help!

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID Card (TTY: **711**).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: **711**).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: **711**).



MASSACHUSETTS