



# Did You Know?

Did you know that reducing Medicare fraud is one step towards making sure your grandchildren will have Medicare when they need it? You can do your part by being on the look out for fraudulent schemes such as:

- ❖ People **going door to door to sell you** healthcare items or services  
(only your doctor knows what you need)
- ❖ People **calling you to ask** for your Medicare or health plan numbers
- ❖ People **offering you money** or other incentives for health care services you don't need

**To discuss benefit, coverage or claims  
payment concerns, contact  
Customer Service at:**

**To report suspected fraud, call:  
1-877-7SAFERX (1-877-772-3379)**

# Do Your Part

## **You can protect your identity and your benefits**

- ❖ Never give out your Social Security, Medicare, health plan numbers, or banking information to someone you don't know.
- ❖ Carefully review your Plan Statement to ensure all the information is correct.
- ❖ Know that free services **DO NOT** require you give your plan or Medicare number to anyone.
- ❖ Share this information with your friends.

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A background image showing a close-up of a red plastic pill bottle lying on its side, with several white, oval-shaped pills spilled out onto a light-colored surface. The image is slightly blurred, giving it a soft, artistic feel.

# Did You Know?

**Discount prescription drug cards** can save you money. But, some scammers use fake discount cards to steal your identity or your money. Before accepting a card, remember:

- ❖ **Real** discount cards are **FREE** – you should never pay for one
- ❖ **Fake** discount cards ask for money or claim to replace Medicare
- ❖ Talk to someone you trust, like your health plan or pharmacist

If you are enrolled in Medicare Part D, your prescription drugs are already covered. Call 1-800-MEDICARE with questions about your prescription drug costs and any gaps in coverage.

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# Do Your Part

Learn the difference between real and fake discount drug cards:

## **Prescription drug discount cards:**

- ❖ Are free and may come from well-known stores or healthcare companies
- ❖ Can help Medicare Part D enrollees in a coverage gap
- ❖ Do not claim to replace Medicare or insurance

## **Avoid cards that:**

- ❖ Ask for money or your Medicare number
- ❖ Claim you will lose your Medicare or Prescription Drug coverage without a card

**Remember:** Never give out your Social Security, Medicare, health plan numbers or banking information to someone you don't know.

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[www.cms.gov](http://www.cms.gov)

1-800-MEDICARE (1-800-633-4227)

# Did You Know?

Many legitimate businesses engage in telemarketing, but criminals can also use live or recorded calls to try to steal your identity. Medicare will not call to ask for your bank account, Social Security, Medicare or health plan numbers. Nor will your health plan. Also, Medicare forbids other health plans to call you without your permission.

To protect yourself:

- ❖ Never give your personal information to someone you don't know.
- ❖ Hang up on recorded messages. Do not press any keys or numbers when prompted—even if it is to take your name off their list.
- ❖ Write down suspicious numbers and report them!

**To report telemarketing scams to  
the Federal Trade Commission (FTC),  
call: 1-888-382-1222**

**To discuss benefits, coverage or claims  
payment concerns, contact  
Customer Service at:**

**To report suspected fraud, call:  
1-877-7SAFERX (1-877-772-3379)**

A photograph of an older woman with dark hair, wearing a light blue patterned shirt, holding a silver flip phone to her ear and smiling. The background is a soft-focus indoor setting with light-colored curtains.

# Protect Yourself From This Scam

A Medicare health plan member received several calls from “John” who asked for her bank account number to refund her \$399. He said the money was withdrawn from her account a few months ago. Although the member refused to provide her information, John continued to call and ask for her account information.

If someone calls asking for your banking information or Social Security, Medicare, or health plan numbers, report it immediately!

**To report telemarketing scams to  
the FTC, call : 1-888-382-1222**

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claims payment concerns, contact  
Customer Service at:**

**To report suspected fraud, call:  
1-877-7SAFERX (1-877-772-3379)**

**[www.cms.gov](http://www.cms.gov)**

**1-800-MEDICARE (1-800-633-4227)**