

Blue MedicareRx<sup>sm</sup> (PDP)

## 2018 Pharmacy Directory

This pharmacy directory was updated on January 1, 2018. For more recent information or other questions, please contact Blue MedicareRx, at 1-888-543-4917 or, for TTY/TDD users, 711, 24 hours a day, 7 days a week, or visit [Groups.RxMedicarePlans.com](https://Groups.RxMedicarePlans.com).

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at [Groups.RxMedicarePlans.com](https://Groups.RxMedicarePlans.com). You may also call Customer Care for updated provider information.



## Introduction

This booklet provides a list of Blue MedicareRx's network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and Blue MedicareRx's formulary.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under Blue MedicareRx only if they are filled at a network pharmacy or through our mail order pharmacy service. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any of our other network pharmacies. You may fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of January 1, 2018. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can get prescription drugs shipped to your home through our network mail order delivery program, which is called CVS Caremark Mail Service Pharmacy™. For more information, please contact us or see the mail order section of this pharmacy directory.

This directory is for a subset of network pharmacies identified which includes the area in which you live. However, we cover a larger service area, and there are more pharmacies where your prescriptions may be covered by our Plan. For information on more pharmacies in our plan network not listed in this directory, contact Customer Care at 1-888-543-4917 or, for TTY/TDD users, 711, 24 hours a day, 7 days a week.

If you have questions about any of the above please see the first and last cover pages of this directory for information on how to contact us.

## Blue MedicareRx's Network Pharmacies

Our list of network pharmacies is organized by type of pharmacy: Retail, Mail Order, Home Infusion, Long-Term Care and Indian Health Service. Certain symbols appear for each pharmacy listing. These symbols mean the following: EP — pharmacy supports electronic prescribing. EX — extended day supply available. LA — Limited Access i.e., pharmacy may be available to members under limited circumstances.

### Retail Pharmacies, including Chain Pharmacies

## Retail Pharmacies (cont.)

## Mail Order Pharmacy

### CVS CAREMARK MAIL SERVICE PHARMACY

Customer Care: 1-888-543-4917 TTY/TDD: 711

EP EX LA

You can get prescription drugs shipped to your home through our mail order delivery program which is called CVS Caremark Mail Service Pharmacy.

If you have used mail order services with your current plan before, or if you opt in now, our pharmacy will automatically fill and ship new prescriptions received directly from your doctors or other prescribers. You may opt out of automatic deliveries of new prescriptions at any time by contacting us. If you never had mail order delivery and/or decide to stop automatic fills of new prescriptions, we will contact you each time we get a new prescription from a provider, to see if you want the medication filled and shipped at that time. This will give you an opportunity to make sure that the correct drug (including strength, amount, and form) will be delivered, and, if necessary, allow you to cancel or delay the order before you are billed and it is shipped.

For refills of your mail order prescriptions, you have the option to sign up for an automatic refill program called ReadyFill at Mail®. Under this program, we will start to process your next refill automatically when our records show that you should be close to running out of your drug. We will contact you prior to shipping each refill to make sure you are in need of more medication. You can cancel scheduled refills if you have enough of your medication or if your medication has changed. If you choose not to use the auto refill program, please contact us 15 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time. To opt out of the automatic refill program, please contact us by calling Customer Care.

Typically, you should expect to receive your prescription drugs within 10 calendar days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at 1-888-543-4917. TTY/TDD users should call 711.

## Home Infusion Pharmacies

Blue MedicareRx only covers the cost of prescription drugs obtained from home infusion pharmacies. We do not cover other costs associated with the home infusion pharmacy services, such as nursing services and home infusion medical supplies. Please call Customer Care at 1-888-543-4917, 24 hours a day, 7 days a week for more information about home infusion pharmacy services. TTY/TDD users should call 711.

## Long-Term Care Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under Blue MedicareRx through the facility's long-term care pharmacy or another network long-term care pharmacy. Long-term care pharmacies can only provide up to a one-month supply. Please call Customer Care at 1-888-543-4917, 24 hours a day, 7 days a week for long-term care pharmacies in other areas or for more information about long-term care pharmacy services. TTY/TDD users should call 711.

## Indian Health Service I Tribal I Urban Indian Health Program (UTIU) Pharmacies

Only Native Americans and Alaska Natives have access to Indian Health Service / Tribal / Urban Indian Health Program (I/T/U) Pharmacies through Blue MedicareRx's pharmacy network. Those other than Native Americans and Alaska Natives may be able to access these pharmacies under limited circumstances (e.g., emergencies). Please call Customer Care at 1-888-543-4917, 24 hours a day, 7 days a week for more information about I/T/U pharmacy services. TTY/TDD users should call 711.

## Network Pharmacies outside the Geographic Area

We have network pharmacies outside of the service area where you can get your drugs covered as a member of our plan.

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The pharmacy network may change at any time. You will receive notice when necessary.

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