



WELCOME TO MIIA'S CUSTOM LIMITED NETWORK PLAN

Lower premiums with comprehensive coverage

HOW YOUR PLAN WORKS

CHOOSING YOUR PRIMARY DOCTOR

You must choose a primary care provider (PCP) from within MIIA's Custom Limited Network. Your PCP will coordinate your care and refer you to medical specialists when needed.

USING MIIA'S CUSTOM LIMITED NETWORK

This health plan provides access to a limited provider network called MIIA's Custom Limited Network, which is smaller than the Blue Cross Blue Shield of Massachusetts HMO Blue provider network. In this plan, members have access to network benefits only from the providers in MIIA's Custom Limited Network. There is no coverage for services received outside of the network except as stated in your Summary of Benefits.

For help in finding which providers are included in MIIA's Custom Limited Network, members can check the most current providers using the custom provider search tool on the MIIA microsite.

[VISIT \[BLUECROSSMA.COM/MIIA\]\(https://www.bluecrossma.com/miaa\) TO LEARN MORE](https://www.bluecrossma.com/miaa)

A CUSTOM NETWORK, GREATER VALUE

MIIA's Custom Limited Network features a smaller, but very attractive network of health care providers that includes access to reputable doctors and specialty pediatric, eye, ear, and cancer hospitals.

- A comprehensive network with more than 7,000 doctors and over 30 hospitals.
- Hospitals that are aligned with the health care providers who use them, to support in-network use.

GETTING EMERGENCY CARE NATIONWIDE

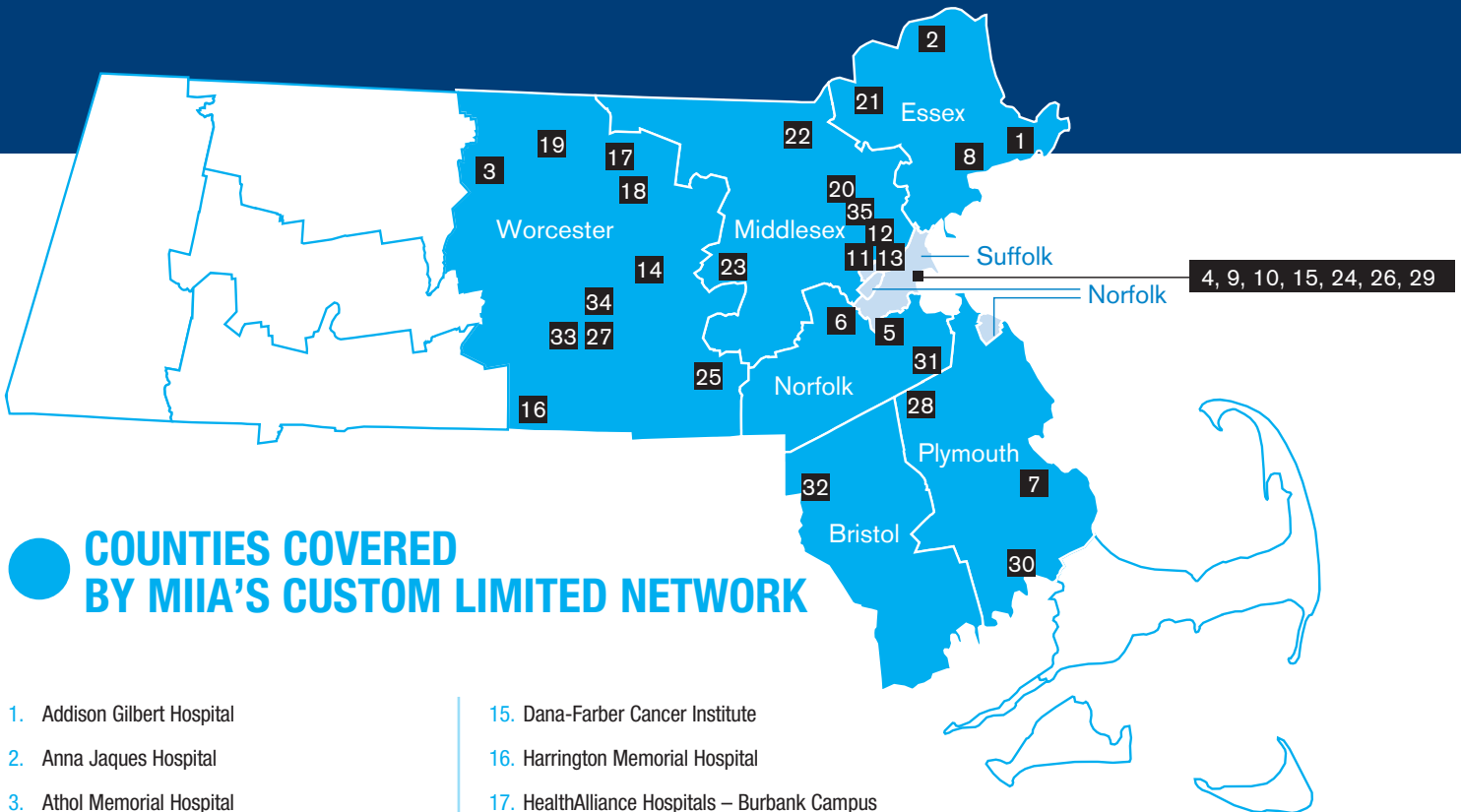
You have access to the nationwide Blue Cross provider network for emergency care.

ENJOY THE SUPPORT AND RELIABILITY THAT ONLY BLUE CROSS CAN OFFER

As a Blue Cross member, you're supported by our award-winning member service team. To reach us, call the number on the front of your ID card, Monday through Friday, 8:00 a.m. to 6:00 p.m. ET. TTY: 711. Twitter: [@BCBSMAService](https://twitter.com/BCBSMAService)

ACCESS TO CARE WHERE YOU NEED IT

With MIA's Custom Limited Network, you can use any of the quality hospitals below. These hospitals have been carefully selected to include specialty pediatric, eye, ear, and cancer hospitals.



COUNTIES COVERED BY MIA'S CUSTOM LIMITED NETWORK

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| <ol style="list-style-type: none"> 1. Addison Gilbert Hospital 2. Anna Jaques Hospital 3. Athol Memorial Hospital 4. Beth Israel Deaconess Medical Center 5. Beth Israel Deaconess Hospital – Milton 6. Beth Israel Deaconess Hospital – Needham 7. Beth Israel Deaconess Medical Center – Plymouth 8. Beverly Hospital 9. Boston Children's Hospital 10. Boston Medical Center 11. Cambridge Health Alliance – Cambridge Hospital 12. Cambridge Health Alliance – Somerville Hospital 13. Cambridge Health Alliance – Whidden Hospital 14. Clinton Hospital | <ol style="list-style-type: none"> 15. Dana-Farber Cancer Institute 16. Harrington Memorial Hospital 17. HealthAlliance Hospitals – Burbank Campus 18. HealthAlliance Hospitals – Leominster Campus 19. Heywood Hospital 20. Lahey Clinic 21. Lawrence General Hospital 22. Lowell General Hospital (includes the campus formerly known as Saints Medical Center) 23. Marlborough Hospital 24. Massachusetts Eye and Ear Infirmary 25. Milford Regional Medical Center 26. New England Baptist Hospital 27. Saint Vincent Hospital | <ol style="list-style-type: none"> 28. Signature Healthcare Brockton Hospital 29. Shriners Hospitals for Children® – Boston 30. Southcoast Hospital Group – Tobey Hospital 31. South Shore Hospital 32. Sturdy Memorial Hospital 33. UMass Memorial Medical Center – Memorial 34. UMass Memorial Medical Center – University 35. Winchester Hospital |
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