

Top 10 Questions to Ask About Mammograms

When scheduling your mammogram, ask your provider these top 10 questions to get 100% informed about the procedure. Your doctor's office will be able to answer all of your questions.

If you don't have a doctor, use our online [tool](#) to find one. To learn more about preventive screenings for healthy adults, visit our [website](#).

If you have additional questions about your coverage for a mammogram, call the Member Service number on your ID card.

1. What kind of mammogram do I need?

2. What if I have a family history of breast cancer but have no symptoms myself?

3. Do I need a referral?

4. If the mammogram detects something unusual, what happens next?

5. If the mammogram is normal, do I ever need to get another one, and if so, when?

6. If I have questions about the results, who can explain them to me?

7. What do I need to do to prepare for the mammogram?

8. How long will the screening take?

9. When will I learn the results?

10. How will the results be communicated to me?

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ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID Card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).