



MASSACHUSETTS

EFT Payment Program

At Blue Cross Blue Shield of Massachusetts, we think life is about quality.

We know you probably have better things to do with your time than worry about paying your health plan premiums.

And now, your timely premium payment can be assured with Electronic Funds Transfer.

Our Electronic Funds Transfer (EFT) payment program allows you to have your premium deducted directly from your bank account so you can spend your time on more important things.

Enrollment Is Simple:

1. Complete the enclosed authorization form, include a voided check or a preprinted deposit ticket, and mail to: Blue Cross Blue Shield of Massachusetts, ACH Premium Unit, One Enterprise Drive, Mail Stop 02/04, Quincy, MA 02171. You'll receive written confirmation when your application is processed. In order to allow time for your application to be processed, please be sure to continue to pay all mailed bills as usual until you receive your enrollment confirmation. If you haven't paid your mailed bills by the due date and you receive an EFT enrollment confirmation letter, all past due premiums will be automatically debited from your bank account.
2. Once enrolled, you will not receive any more paper bills and your premium will be automatically deducted from your bank account on the billing due date. If your billing due date falls on a weekend or holiday, your premium will be deducted the next banking day.

Additional Information:

If you change bank accounts:

If you change bank accounts you must notify Blue Cross Blue Shield of Massachusetts immediately. Please write to Blue Cross Blue Shield of Massachusetts, ACH Premium Unit, One Enterprise Drive, Mail Stop 02/04, Quincy, MA 02171 and include a voided check or a preprinted deposit ticket from your new account. If you fail to notify us we will be unable to withdraw premium funds and your account will become delinquent.

If you change Blue Cross plans:

If you transfer to a different Blue Cross Blue Shield of Massachusetts plan, or change your premium due date, you will continue to be enrolled in the EFT payment program.

If you decide to disenroll:

You may decide to discontinue electronic payments anytime by sending written notification to the ACH Unit at the above address. Cancellation may take up to 30 days to process, depending upon your billing cycle.

If there is a premium increase:

When there are premium rate increases to your plan, the new amount will automatically be deducted from your account. We will notify you in writing, in advance of any rate change.



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Please note: If your account has insufficient funds on your premium due date, we will be unable to collect your premium and your account will become delinquent. We will notify you, and your electronic payment service will be discontinued and all future bills will be sent on paper and must be paid by check.