





January 2009

Dear Blue Cross Blue Shield of Massachusetts Members and Tufts Medical Center Patients:

We are pleased to inform you that Blue Cross Blue Shield of Massachusetts and Tufts Medical Center along with its affiliated physicians have reached an agreement on a new contract. This contract covers the physicians at Tufts Medical Center and Floating Hospital for Children as well as community physicians at Woburn Pediatric Associates, North Andover Pediatric Associates, Wellesley Medical Associates, and other affiliated physicians. Please see the list of the physician groups involved on the back of this letter. This new agreement ensures that you and your family will continue to be able to see your Tufts Medical Center affiliated physicians. You will not experience any disruption in care and will be covered as usual in accordance with the terms of your member contract for your Blue Cross Blue Shield of Massachusetts health plan.

This new partnership between our organizations is extremely innovative and will be dedicated to providing members and patients with the highest level of quality care while also developing new methods for efficient care. We hope that patients, employers, and the health care system overall will benefit from this relationship between your physicians and health plan.

We appreciate your patience as we worked to reach this agreement. We realize that possible changes in physician and health care coverage can be stressful, and we apologize for any inconvenience this may have caused you and your family. Our first priority is to provide you excellent service and we believe this new contract will deliver on that promise.

If you have any questions, please contact your physician or call the Blue Cross Blue Shield of Massachusetts Member Service number listed on your member ID card.

Sincerely,

John A. Fallon, M.D. Senior Vice President

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Chief Physician Executive

Blue Cross Blue Shield of Massachusetts

David Fairchild, M.D. Chief Medical Officer Tufts Medical Center

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Physician Practices Now Covered Under New Blue Cross Blue Shield of Massachusetts Contract:

- Tufts Medical Center primary care physicians and specialists
- Floating Hospital for Children at Tufts Medical Center primary care physicians and specialists
- Woburn Pediatric Associates
- North Andover Pediatric Associates
- Wellesley Medical Associates, P.C. Dr. Richard Dupee
- Advanced Wound Recovery of Boston Dr. Ikram Farooqi
- West Suburban Internists Dr. Burt Hall and Dr. Cynthia Zara
- Total Health Care Dr. Richard Delany
- Boston Community PCP Dr. Stephen Louie
- Porter Pediatrics Dr. Lynn Porter and Dr. Catherine Keating
- Dr. Solomon Gabbay
- Dr. James Todd
- Dr. Ottavio Nardone
- Dr. Yun K. Lam
- Dr. Maria Gorbovitsky
- Dr. Ming T. Wong